

Security Statement



PBwiki utilizes some of the most advanced technology for Internet security available today. When you access our site using Netscape Navigator 6.0 or Microsoft Internet Explorer versions 5.5 or higher, Secure Socket Layer (SSL) technology protects your information using both server authentication and data encryption, ensuring that your data is safe, secure, and available only to authorized users. Your data will be completely inaccessible to anyone else, including competitors.

PBwiki provides each user in your organization with a unique user name and password that must be entered to access your wiki. PBwiki does not use "cookies" to store other confidential user and session information, but instead implements more advanced security methods based on dynamic data and encoded session IDs.

World-class "defense-in-depth" security is included in every business wiki from PBwiki, including physical security, encryption, user authentication, and application security:

Physical Security

- SAS 70 Type II Audit-certified datacenter
- Dedicated servers
- Redundant power connections with UPS and generator backup
- Multiple redundant network connections
- 24/7 guarded facility, with physical access limited to trusted employees with photo ID
- 24/7 video monitoring

Network Security

- IP Access controls (IP tables)
- Encryption for all administrative traffic (HTTPS, SFTP, SSH)
- IP whitelisting available as an option for business customers

Application Security

- Custom-hardened Unix kernels (Debian Linux, grsec for custom-hardened kernel)
- HackerSafe continuous monitoring

Policies and Procedures

- Detailed background check
- By policy, employees prohibited from accessing private data
- PBwiki claims no ownership of your data
- 24/7 monitoring and escalation
- All users must be verified by email